1) **Further the Integration of Homeless Services to Strengthen the Safety Net**
   a) Improve data sharing between outreach teams and shelters
   b) Provide funding for supplemental prevention and aftercare services that enhance housing stability
   c) Allow for the coordination of service plans through the entire homeless services portfolio including prevention, outreach, shelter and aftercare
   d) Emphasize aftercare services that employ outreach techniques that more quickly identify and address housing instability
   e) Strengthen aftercare clients’ connections to community-based services
   f) Allow outreach teams to make direct placements into program shelters for clients who are unable to navigate intake and assessment shelters
   g) Support community integration of shelters

2) **Bolster the Fiscal Health of Non-Profit Homeless Service Partners**
   a) Register and renew City contracts in a timely manner
   b) Base contract funding on service needs of the client, not on an arbitrary amount established in previous fiscal years
   c) Adhere to budget modification procedures to ensure consistent and timely actions.
   d) Provide contract flexibility to allow providers to quickly respond to unforeseen emergencies
   e) Plan for ongoing sustainability by incorporating cost escalation clauses into contracts
3) **Provide Comprehensive Services with Appropriate Staffing Levels**
   a) Ensure that on-site mental health services are available for all shelter clients
   b) Provide comprehensive standardized training for all shelter staff, including refresher trainings to reinforce concepts and build the knowledge base
   c) Streamline and increase staff time devoted to direct services
   d) Promote client-centered engagement strategies to improve outcomes for clients
   e) Develop serious incident response systems that ensure a safe environment for staff and clients
   f) Utilize new shelter models and retool existing shelter facilities to address unmet client needs

4) **Increase Connections to Robust Housing Options**
   a) Create funding streams for site acquisition and pre-development, and increase funding for construction and preservation of affordable housing
   b) Increase rent levels and simplify housing subsidies to better align with market realities
   c) Utilize existing housing resources more strategically
   d) Reserve supportive housing for serving clients with the highest service needs, and pair this housing with adequate service funding